

# WestFit Swim Program

## Registration

- Full payment must be received at the time of registration or at the first class. Payments can be made by cash, check, Debit Card, Visa or MasterCard. WestFit will charge your card on file after the second class if you have not paid yet.
- There are no refunds. If a participant refuses to participate or there is a medical reason that a participant cannot continue the class, WestFit will give a credit for 12 months to use towards the swim program.
- Any registration changes including switching or dropping of classes is subject to a \$20.00 processing fee.
- Enrollment is limited and space is available on a first come/first serve basis.
- WestFit reserves the right to add or delete classes depending on enrollment and the needs of the business. We will strive to meet customer requests when possible.
- If a program is scheduled to meet on a religious holiday and the participant will not be attending due to religious reasons, WestFit will prorate the program if notified when registering.

## Inclement Weather

- WestFit will make an effort to update the website and make phone calls in the event of weather cancellations. However, please call the club to see if your class is cancelled if you are unsure during a storm.

## Make Ups

- WestFit will provide make-ups for any classes that we cancel due to inclement weather or instructor absence.
- **We will do our best to accommodate one make up lesson per session for other missed classes.** Please schedule this make-up lesson before the current session ends. We do not reschedule make-ups.
- To schedule a make-up lesson, please contact the club.

## Private Swim

- Please purchase Private Swim Lessons Packages before the first lesson of that package is taught.
- WestFit asks that you give a 24-hour notice to cancel your Private Swim Lesson. Failure to do so will result in the customer being charged for the lesson.

## Membership/ Facility Usage

- Programs are available to WestFit members and also to non-members when indicated. To be considered a member as a child, the participant can be registered as a "Kids Add-on Membership" or be part of a "Family Membership".
- Non-members can take programs as indicated and are welcome to use the Locker Room and/or Family Changing Room before and after lessons. All other areas of the club require a membership or paid guest pass.

## General Information

- Parents should remain in the building while children are in the swim program. Please feel free to sit in the viewing area. If you plan to be in another area of the club, please let the instructor know.
- WestFit reserves the right to suspend any participants for inappropriate behavior detrimental to other participants or members.
- Please arrive 10 minutes before the start of your program and check in at the Front Desk.
- Enjoy your swim lesson!!! 😊